

**ALEJANDRO ESPINOZA O.**  
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## About me

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Computer engineer with over 18 years of experience specializing in Microsoft environments and cloud solutions. Throughout my career, I have led complex projects, implementing solutions that optimize operations and improve efficiency. My approach is based on best practices, ensuring security and optimal performance in all implementations. In addition to my technical expertise, my computer engineering background has developed essential skills such as teamwork, the ability to follow instructions, and error minimization in all tasks. My versatility extends beyond technology to the effective resolution of practical problems in diverse fields. I am committed to delivering accurate and efficient results, working collaboratively with colleagues to achieve common goals. I constantly seek opportunities to grow and learn, adapting to technological trends and emerging challenges. My aim is to contribute significantly to the success of any project I am involved in, merging my technical skills with a practical, results-oriented mindset.

## Experience

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### **DETACOO**

Head of Service Desk and Operational Continuity

Santiago, Las Condes/Chile  
January 2025 – To date

- Head of Help Desk and IT Services (5 people under supervision)
- Branch Operations Manager
- Supplier Manager
- Head of Audiovisual and Auditorium Events
- Project Manager for various projects
- Azure and Office 365 platform manager

### **NeoSecure**

Onsite AdministratorEngineerMicrosoft Office 365 security

Santiago, Las Condes/Chile  
July 2023 - 2025

- Azure 365 and Office 365 Environment Management
- Creation of Security Policies
- GPO
- Active Directory
- Review of Offenses on Microsoft Networks
- Security, Antispam, Malware and other Attacks
- Unauthorized access
- Conditional Access Policies
- MFA

### **Banchile Investments**

Investment company of Banco de Chile

Santiago / Chile  
2022 – 2023

- Windows Platform and Cloud Services Engineer
- Azure & Projects Engineer
- Monitoring
- 24/7 Shifts
- DRP and Associated Exercises
- Service related to the entire administration of Windows and cloud platforms (AD, DNS, DHCP, FTP, FS, ADFS) from services, servers and users, handling all versions of Windows server from 2000 to 2019 and cloud versions.

### **XMS – Microsoft Partner**

Modern Workplace & Office 365 Engineer

Santiago, Providencia/Chile  
2020 – 2022

- Office 365 Project Consultant
- Training for end users and service administrators
- Implementation of operations
- Implementation and support service for Office 365, email account migration, Exchange Online, SharePoint Online, Teams Yammer, OneDrive.

## **Additional Experience**

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### **AFP Vital Plan**

- Microsoft Platforms & Office 365 Engineer

### **Tivit Synopsis**

- Office 365 and Windows Platforms Specialist.

### **Nebulan Chile**

- 365 Support Engineer

### **Dunalastair College**

- Head of Technological Platforms

## **Education**

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**University of the Americas**, Graduated as a computer engineer in 2007

**University of Tarapacá**, Year 2004 2 Years of Computer Engineering

**Secondary Education** Completed – Maipo High School 1998 – 2002

**Basic Education** Completed – Cardinal Antonio Samore School 1990 – 1998

## **Certification**

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- Microsoft 365 Fundamentals
- Microsoft Teams Message
- MOS (Microsoft Office Specialist)

## **Additional**

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- Spanish - Native
- English - 50%
- French - 20%

## **Link of Interest**

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- My personal website : <http://www.alejandroespinoza.cl>
- LinkedIn : <https://www.linkedin.com/in/aespino1/>
- Mail : [alejandro.espinoza.olivares@gmail.com](mailto:alejandro.espinoza.olivares@gmail.com)

## **Others**

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- Immediate Availability
- All my documentation is up to date
- Passport enabled
- International Driving Permit Class B and C.